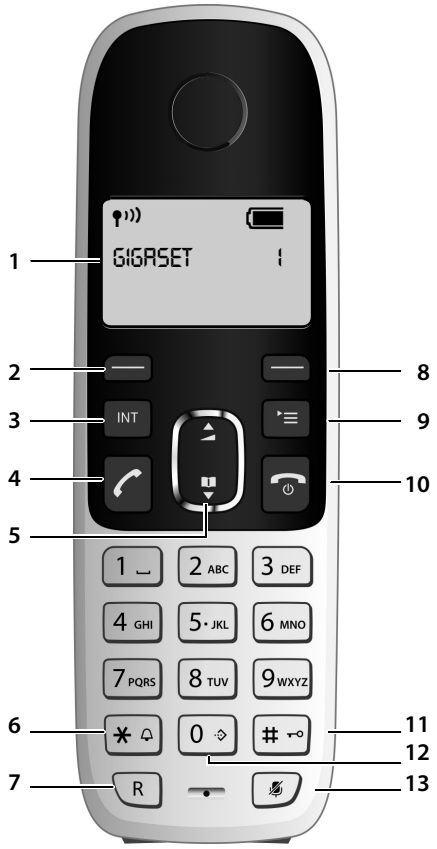
Gigaset A590

The handset at a glance

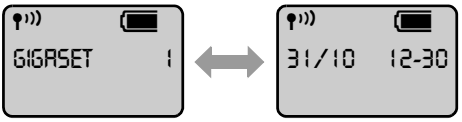


1 Display in idle mode
2 **Back** key
When editing text: backspace
In menu: go back to previous level
3 **Internal communication** key (➔ page 16)
4 **Talk** key / **Redial** list* (➔ page 14)
5 **Control** key
In idle mode: ▼ open phone book, ▲ open calls list.
In menu, phone book and lists: Scrolling up/down
6 **Star** key / **Ringer on/off** *
7 **Recall** key
Consultation call (flash)
Insert pause*
8 **OK** key
9 **Menu** key (➔ page 9)
10 **End call** key / **Power on/off** *
11 **Hash** (#) key / **Keypad lock on/off** * (➔ page 9)
12 **Call-by-call** key * (➔ page 11)
13 **Mute** key (microphone off) (➔ page 11)

* To activate a function marked with an asterisk (*) **press and hold** the corresponding key.

Display in idle mode

▶ Press and **hold** the ⊖ key to toggle between name/number and date/time display.



Display icons

Radio signal
Steady: Handset is linked with base
Flashing: Handset is out of range or not registered

Battery icon
Steady: Full, more than1 hour talking time
Flashing: Charging
Steady: Less than 1 hour talking time
Flashing: Almost flat

Alarm clock is activated

Ringer is deactivated

Keypad lock is activated

Talk icon
Steady: Ongoing call
Flashing: Incoming call received

Phone book is opened

Calls list icon
Steady: Already inspected calls in calls list
Flashing: New calls in calls list
Off: No entry in calls list

BACK In editing mode: Backspace. Press ⊖ to delete one character at a time
In menu: Press ⊖ to go back to previous level or exit menu.

OK Confirm menu function or save entry with ⊖.

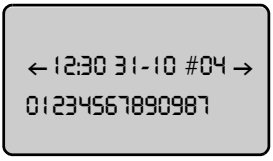
In menu and lists: Scroll up/down with ▲▼.
In talk mode: Adjust volume with ▲▼.

The base at a glance

1 Display in idle mode
2 **Back** key
3 **Phone book** (➔ page 15)
Show first entry /
Add new entry*
4 **Redial** key (➔ page 14)
5 **Clock** key * / **OK** key
6 **Intercom** key:
Paging (➔ page 16)
Registration * (➔ page 16)
7 **Calls list** key (➔ page 13)
Open / Scrolling up/down
8 **Mute** key (➔ page 12) /
Delete key* when editing phone book, lists or predialling
9 **Recall** key
Consultation call (flash)
Dialling pause*
10 **Volume** keys
Ringer volume (➔ page 19)
Talk volume (➔ page 12)
11 **Loudspeaker** (Hands-free) key (➔ page 12)
12 **Star** key / **Ringer off** key*
13 Call-by-call key * (➔ page 12)
14 **Hash** (#) Key /
Keypad lock on/off key*
(➔ page 9)

* To activate a function marked with an asterisk (*) **press and hold** the corresponding key.

Base display



Time (HH:MM):	Current time or time of incoming call in calls list
Date (DD-MM):	Current date or date of incoming call in calls list
#NN	Number of entries in calls list or phone book if opened
Phone number:	Displayed in calls list, redial and dialled numbers and phone book entries. ← → indicates that there are more characters on the right or left side to be displayed. Press OK to display hidden digits.

Display icons

Talk icon
Steady: Ongoing call
Flashing: Incoming call received

Microphone is deactivated (Mute)

Phone book is opened

Ringer is deactivated

Keypad lock is activated

Calls list icon
Steady: Already inspected calls in calls list
Flashing: New calls in calls list
Off: No call in calls list

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Safety precautions

Read this user guide and the safety precautions carefully before use. Explain their contents and the potential hazards associated with using the telephone to your children.

Only use **the mains unit supplied**.

Fit only the **recommended, rechargeable batteries** (➔ page 20), i.e. never use a conventional (non-rechargeable) battery or other battery types as this could result in significant health risks and personal injury.

The operation of medical appliances may be affected. Be aware of the technical conditions in your particular environment, e.g. doctor's surgery.

Do not hold the rear of the handset to your ear when it is ringing. Otherwise you risk serious and permanent damage to your hearing.

The handset may cause an unpleasant humming noise in hearing aids.

Do not install the phone in a bathroom or shower room. The handset and base station are not splash-proof.

Do not use your phone in environments with a potential explosion hazard, e.g. paint shops.

If you give your Gigaset to someone else, make sure you also give them the user guide.

Please remove faulty base stations from use or have them repaired by our service, as they could interfere with other wireless services.

Disposal

All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities. The correct disposal and separate collection of your old appliance will help prevent potential negative consequences for the environment and human health. It is a precondition for reuse and recycling of used electrical and electronic equipment. For more detailed information about disposal of your old appliance, please contact your local council refuse centre or the original supplier of the product.

Care

Wipe down the base station and handset with a **damp** cloth (no solvents) or an antistatic cloth. **Never** use a dry cloth. This can cause static.

Contact with liquid ⚠

If the handset should come into contact with liquid:

- **Switch the handset off and remove the batteries immediately.**
- Allow the liquid to drain from the handset.
- Pat all parts dry, then with the battery compartment open and the keypad facing down place the handset in a dry, warm place **for at least 72 hours** (**not** in a microwave, oven etc.).
- **Do not switch on the handset again until it is completely dry.**

When it has fully dried out, you will normally be able to use it again.

First steps

Check the pack contents

- one Gigaset A590 base station
- one mains adapter for base station
- one corded handset with cable
- one cordless Gigaset A59H handset
- one handset charging cradle with mains adapter
- two batteries
- one battery cover
- one phone cord
- one user guide

Setting up the base station and charging cradle

The base station and charging cradle are designed for use in enclosed dry rooms with a temperature range of +5 °C to +45 °C.

▶ Set up the base station at a central location on a flat, non-slip surface in your house or apartment.

Please note

Pay attention to the range of the base station.
This is up to 300 m in unobstructed outdoor areas and up to 50 m inside buildings.

The phone's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on today's furnishings, the occurrence of marks on the surfaces cannot be completely ruled out.

Please note:

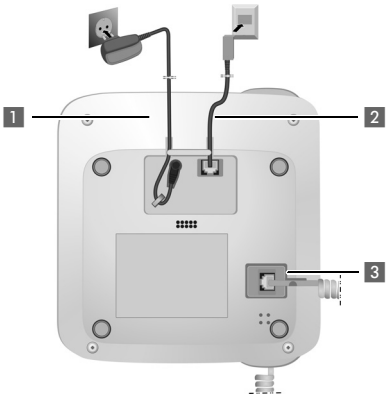
- Never expose the telephone to heat sources, direct sunlight or other electrical appliances.
- Protect your Gigaset from moisture, dust, corrosive liquids and vapours.

Connecting the base station

▶ **First** connect the mains adapter 1.

▶ **Then** connect the telephone jack 2 and insert the cables into the cable ducts.

▶ **Then** plug the handset cable in the handset. Connect the handset to the base station 3 and insert the cables into the cable ducts.

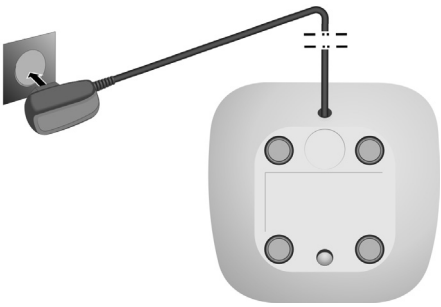


Please note:

- The mains adapter should **always be connected**, as the phone has only basic phone functions without mains connection.
- Only use the mains adapter and phone cord **supplied**.
- Pin connections on telephone cables can vary. If you buy a replacement phone cord, make sure that the phone jack has the correct type of wiring.

Connecting the handset charging cradle

▶ Plug the mains adapter into the plug socket.



Setting up the handset for use

The display is protected by a plastic film.

▶ **Remove the protective film!**

Inserting the batteries and closing the battery cover

Warning

Use only the rechargeable batteries recommended by Gigaset Communications GmbH (➔ page 20). Never use a conventional (non-rechargeable) battery or other battery types as this could result in significant health risks and personal injury. For example, the batteries could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.

Inserting the batteries

▶ Insert the batteries the right way round.

The polarity is indicated in/on the battery compartment.

Closing the battery cover

▶ Slide the battery cover from bottom up onto the casing until it clicks into place.

Opening the battery cover

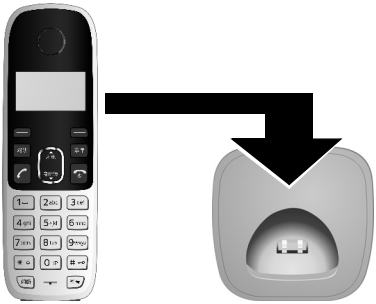
If you need to open the battery cover, for instance to replace the batteries:

▶ press the ribbing at the top of the battery cover and slide it downward.

Placing the handset in the charging cradle and charging the batteries

Before you can use the handset, you must first charge the batteries.

- Place the handset with the **display facing up** in the charging cradle.



The idle screen is displayed. The handset name and the internal handset number are displayed. The handset is already registered to the base.

If you want to register **further handsets**, you have to register **each individual** handset manually (➔ page 16).

Handsets are assigned the lowest available internal number (1-4). If four handsets are registered you will have to deregister one handset before you can register another.

Initial charging and discharging of the batteries

If the handset is activated, the flashing battery icon in the top right of the display indicates that the batteries are being charged. During handset operation, the battery icon indicates the charge status of the batteries.

	Steady:	Full, more than1 hour talking time
	Flashing:	Charging
	Steady:	Less than 1 hour talking time
	Flashing:	Almost flat. Put the handset into the charging cradle to recharge.

The correct charging level can only be displayed if the batteries are first fully charged **and** discharged.

- Place the handset in the charging cradle for at least **twenty** hours.
- Then remove the handset from the charging cradle and do not replace it until the batteries are completely discharged.

Please note

- After the first battery charge **and** discharge cycle you may replace your handset in the charging cradle after every call.
- Always repeat the charging and discharging procedure if you have removed the batteries from the handset and re-insert them.
- The batteries may warm up during charging. This is not dangerous.
- In a while, the charge capacity of the batteries will decrease for technical reasons.

Warning

Please ensure that the handset is in the charging cradle if you are absent for a long time (e.g. during holidays) or remove the batteries from the handset. Else the batteries could be damaged.

Activating/deactivating the handset

▶ Press and **hold** the key to activate or deactivate the handset.

If you place a deactivated handset in the base station or charging cradle, it will automatically activate.

Handset out of range

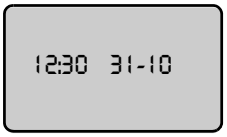
If the handset is out of range of the base station the antenna icon will flash on the display. If the signal becomes poor during a call the earpiece will briefly intermit voice transmission by emitting an out of range warning tone. In this case you should reduce the distance to the base station. If the signal becomes too low the line is disconnected.

Setting the date and time

Set the date and time so that the correct date and time can be assigned to incoming calls and the alarm can be used.

On the base station

▶ Press and hold OK.



The display shows the date and time fields. The next position to be filled in will flash.

▶ Use to enter the time (HH:MM) and then the date (DD-MM).

▶ To correct your input use the C key.

▶ Press OK to save the new clock settings.

The date and time is synchronised with all registered handsets.

Your phone is now ready for use.

If you have any questions about using your phone, please read the tips on troubleshooting ("Writing and editing text" ➔ page 20) or contact our Customer Care team (➔ page 25).

Using the phone

Control key

Handset

In idle mode

Open the calls list.
Open the phone book.

In menu and lists

Scroll up/down line by line.

In input fields

Move to previous character.
Move to next character.

During a call

Adjust the earpiece volume.

Base

Display the first entry in the calls list.
Display the last (recent) entry in the calls list.

Entering numbers and text

- Enter digits or letters using the keypad.

You will find information on multiple line input in the appendix to this user guide, ➔ page 20.

When entering the time and date etc.:

- Overwrite the highlighted (flashing) character.

Correcting incorrect entries

In editing mode the display shows **BACK** in the lower left corner.

To correct incorrect characters when editing:

- Press the **BACK** key to delete the character to the left of the cursor.
- Insert new characters at the cursor position.

Scrolling to display long numbers

The display indicates a phone number which is longer than 12 digits (handset) or 14 digits (base) by displaying ← and → left and right to the number. To display the additional digits:

- **On the base** press OK.
- **On the handset** press the display key.

Activating/deactivating the keypad lock

- Press and hold # to activate the keypad lock.

The icon appears in the display when the keypad lock is activated.

- Press and hold # again to reactivate the keypad.

The keypad lock is deactivated automatically if someone calls you or if paging is activated. It is reactivated when the call is finished.

Please note

When the base keypad is locked, the following advanced settings are not available.
CHANGE PIN, **REGISTRATION**, **UNREGISTER**, **RESET BASE**, **AUTO PREFIX**, **FLASH TIME**, **DIAL MODE**

Activating/deactivating handset

Precondition: handset is in idle mode.

- Press and hold the end call key for at least 5 seconds to power off the handset.
- Press and hold the end call key again to reactivate the handset.

Reverting handset to idle mode

To revert the handset to idle mode during menu operation or in lists:

- Press the end call key.

Changes that you have not confirmed or saved will be lost.

If no key is pressed for more than 60 seconds the handset will automatically return to idle mode.

Activating/deactivating ringer tone

To switch the ringer off:

- Press and hold * to turn off the ringer tone.

The icon appears in the display when the ringer is deactivated.

- Press and hold * once again to reactivate the ringer.

You can adjust the ringer volume for the handset (➔ page 18), for the base (➔ page 19).

Using the menu

Your phone has an extensive range of features. These are offered in the form of menus. The menu tree is available via the handset.

Precondition: handset is in idle mode.

- To open the menu, press the menu key.
- Use the key to scroll to the function you require

During menu operation the display shows **BACK** on the lower left corner and **OK** on the right corner indicating that the corresponding keys are activated.

OK: Press the display key to confirm your selection.

BACK: Press the display key to go back to the previous level or to exit the menu.

- To return to idle mode: press the end call key.

Menu tree

- PHONEBOOK
  - NEW ENTRY → page 14
  - LIST ENTRY → page 14
  - EDIT ENTRY → page 15
  - DELETE ENTRY → page 15
  - DELETE ALL → page 15
  - CALL BY CALL → page 15
  - SPEED DIAL
    - KEY 1 → page 15
    - KEY 2
- PERSONAL SET
  - HANDSET NAME → page 18
  - HANDSET TONE
    - RING VOLUME
      - RINGER OFF → page 18
      - LEVEL 1
      - ...
      - LEVEL 4
    - RING TONES
      - MELODY 1 → page 18
      - ...
      - MELODY 10
    - KEY BEEP
      - ON → page 18
      - OFF
  - AUTO ANSWER
    - ON → page 18
    - OFF
- CLOCK/ALARM
  - DATE & TIME → page 18
  - ALARM
    - OFF → page 18
    - ON ONCE
    - ON DAILY
  - ALARM TONE
    - MELODY 1 → page 18
    - MELODY 2
    - MELODY 3
- ADVANCED SET
  - CHANGE PIN → page 19
  - REGISTRATION → page 16
  - UNREGISTER → page 16
  - RESET
    - HANDSET → page 19
    - BASE → page 19
  - AUTO PREFIX
    - ON → page 19
    - OFF
  - FLASH TIME
    - SHORT → page 19
    - MEDIUM
    - LONG
  - DIAL MODE
    - TONE → page 19
    - PULSE

Making calls (handset)

Making an external call

External calls are calls using the public telephone network.

(enter number in idle mode) ➜ [✆]

or

[✆] (activate talk mode) ➜ (enter number)

The phone number is dialled.

▶ To cancel the dialling press [☎].

The call duration is shown on the display in seconds.

Please note

Dialling using phone book (➜ page 14), redial list (➜ page 14), calls list (➜ page 14) or speed dialling (➜ page 11) saves you from having to re-enter numbers and network provider prefixes.

Accepting a call

An incoming call is indicated by ringing and by flashing of the ✆ and the ✉ icon on the display.

▶ To accept an incoming call press [✆].

If the handset is in the charging cradle and the **AUTO ANSWER** function is activated (➜ page 18), the handset will take a call automatically when you lift it from the cradle.

You can adjust the ringer volume, (➜ page 18) or completely deactivate the ringer (➜ page 9).

Call duration is shown on the display in the format: HH--MM--SS.

Ending a call

▶ Press [☎] or replace the handset into the charging cradle.

The call duration is shown on the display in the format: HH--MM--SS.

Adjusting talking volume

There are 3 levels of earpiece volume (default: **LEVEL 2**). You can adjust the earpiece volume during a call.

▶ Press [▲▼] to increase/decrease the volume.

The current setting is shown on the display.

Muting

You can mute your phone when making external calls. The microphone is deactivated so that your conversational partner can no longer hear you.

▶ To deactivate the microphone press [🎤].

MUTE ON appears on the display when the microphone is deactivated.

Call waiting

A second incoming call arriving during another call is indicated by an acoustic signal. CLI information is displayed if available. The call is stored in the calls list, ➜ page 13.

Answering a waiting call (country dependent)

▶ Press [R] [1 ⎵] to release the active call and to answer the waiting call. The waiting call becomes the active call.

▶ Press [R] [2 ABC] to put the first active call on hold and answer the waiting call.

▶ Press [R] [2 ABC] again, to toggle between the 2 callers.

Ignoring the waiting call

The waiting call is automatically refused after 40 seconds.

Using shortcut keys for speed dialling

You can use key [1 ⎵] and [2 ABC] as shortcut keys.

Precondition: The keys must be set up for speed dialling, ➜ page 15.

▶ Press and **hold** key [1 ⎵] or key [2 ABC].

The number stored on the related key for speed dialling is dialled immediately.

Call-by-call dialling

You can use a call-by-call number stored in the phone book to economically make international calls.

Precondition: The call-by-call number is stored in the phone book, ➜ page 15.

In idle mode:

(enter IDD (International Direct Dial) number) ➜ press and hold [0 ›].

Your Gigaset A590 will automatically pick the line and add the call-by-call number stored in the phone book as a prefix to the IDD phone number.

In talk mode:

[✆] (activate talk mode) ➜ press and hold [0 ›]

The service provider is called. You will hear an announcement of your provider.

➜ Enter the IDD number.

You can also use the [0 ›] key for dialling the call-by-call number from phone book, calls list, or redial list.

The prefix function (➜ page 19) is disabled when using Call-by-call dialling.

Making calls (base)

Making an external call

External calls are calls using the public telephone network.

(enter number in idle mode)

→ (pick up receiver)

or

(pick up receiver) → (enter number)

The phone number is dialled.

▶ To cancel the dialling replace the receiver.

Please note

Dialling using phone book (→ page 15), redial list (→ page 14) or calls list (→ page 14) saves you from having to re-enter numbers and network provider prefixes.

Accepting a call

An incoming call is indicated by ringing and by flashing of the and the icon on the display.

To accept an incoming call:

(pick up receiver) or

press (hands-free talking)

You can adjust the ringer volume (→ page 19) or deactivate the ringer completely (→ page 9).

Ending a call

Replace the receiver or

press (end hands-free talking).

Hands-free talking

Activating while dialling:

enter phone number → .

Switching between earpiece and hands-free mode:

▶ During a call press the hands-free key to activate or deactivate hands-free talking.

Adjusting the talking volume

There are 3 levels of earpiece volume (default: **L2**). You can adjust earpiece volume during a call.

▶ Press + / − to increase/decrease volume.

The current setting is shown on the display.

Adjusting the loudspeaker volume

There are 5 levels of loudspeaker volume (default: **L3**). You can adjust the loudspeaker volume during a call.

Precondition: Hands-free talking is activated.

▶ Press + / − to increase/decrease volume.

The current setting is shown on the display.

Muting

You can mute your phone when making external calls. The microphone is deactivated so that your conversational partner can no longer hear you.

▶ To deactivate the microphone briefly press *C.

The icon appears on the display when the microphone is deactivated.

Call-by-call dialling

You can use a call-by-call number stored in the phone book to economically make international calls.

Precondition: The call-by-call number is stored in the phone book via the handset menu, → page 15.

In idle mode:

(enter IDD (International Direct Dial) number)

→ press and hold 0

(pick up receiver) or press .

Your Gigaset A590 will automatically pick the line and add the call-by-call number stored in the phone book as a prefix to the IDD phone number.

In talk mode:

(pick up receiver) → press and hold 0

The service provider is called. You will hear an announcement of your the provider.

→ Enter the IDD number.

You can also use the 0 key for dialling the call-by-call number from phone book, calls list, or redial list.

Calls list

The calls list stores incoming calls: name, number, time stamp (max. 20 calls).

Precondition: CLI is available.

The ✉ icon appears on the display when there are any entries in the calls list. The ✉ icon blinks if there is a new entry.

Calling Line Identification (CLI)

CLI is a telephone service that transmits a caller's number and possibly an associated name to the called party's telephone equipment.

Precondition:

1. You network provider enables to display the caller's number (CLIP) or name (CNIP).
2. The caller has asked the network provider for his number to be identified.

Using the calls list on the handset

When you get a call, the caller's number will be displayed. The caller's name will be displayed if it is stored in the phone book or if CNIP (Calling Name Identification Presentation) has been requested. An incoming call without CLI is indicated as **UNKNOWN**.

Viewing the calls list

(open calls list)
→ (scroll through calls list entries, select entry)
→ **OK** (view details: number)
→ **OK** (view details: date/time)

▸ Press **BACK** to return to idle mode.

Dialling with the calls list

(open calls list) → (select entry) → ✆

Storing a calls list entry into the phone book

(open calls list) → (select entry)
→ ☰ → **SAVE NUMBER** → **OK**
→ (enter name) → **OK**

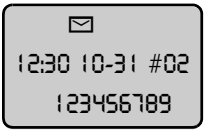
Deleting an entry from the calls list

(open calls list) → (select entry)
→ ☰ → **DELETE ENTRY** → **OK**
→ **OK** (confirm action)

Deleting the calls list

(enter calls list) → ☰ → **DELETE ALL**
→ **OK** → **OK** (confirm action)

Using the calls list on the base station



When you get a call, the caller's number and the time stamp will be displayed.
#NN indicates the number of the entry in the calls list.

If the caller's number is not known (no CLI) only time and date are displayed.

Viewing the calls list

(open calls list, display first entry) or
(open calls list, display last entry)
→ (scroll through calls list entries, select entry)

▸ Press OK to display the hidden digits of a long entry.

Dialling with the calls list

(open calls list, display first entry) or
(open calls list, display last (recent) entry)
→ (scroll through calls list entries, select entry)
→ ✆ (pick up receiver)
or press 🔊 (hands-free talking)

Storing a calls list entry into the phone book

(select entry) → press and hold 📖 → OK

Deleting an entry from the calls list

(select entry) → C (delete entry)
→ OK (confirm action)

▸ To cancel the delete action press ↩ before pressing OK.

Please delete expired entries to keep up the calls list storage.

Deleting the complete calls list

(open call list) → press and hold C
→ OK (confirm action)

▸ To cancel the delete action press ↩ before pressing OK.

Last number redial list

The last number redial list contains the ten numbers last dialled. Maximum: 24 digits, including Pause (P), * and #.

Viewing the redial list

On the base: ↠
On the handset: Press and hold ✆
➔ ▯ (scroll through redial list)
The display shows the last stored number in redial list. If the entry matches an entry in the phone book, the name is shown.
To display the hidden digits of a long entry:
On the base: press OK.
On the handset: press **OK**

Dialling from the redial list

▯ (scroll to the desired redial list entry)
On the base: ✆ (pick up receiver) or press 🔈
On the handset: press ✆

Storing the redial number into the phone book

▯ (scroll to the desired redial list entry)
On the base: ➔ press and hold 📖 ➔ OK
On the handset: ➔ ☰ ➔ **SAVE NUMBER** ➔ **OK**
⌨ (enter name) ➔ **OK**

Delete a number from the redial list

▯ (scroll to the desired redial list entry)
On the base: ➔ C ➔ OK
On the handset: ➔ ☰ ➔ **DELETE ENTRY** ➔ **OK**
➔ **OK** (confirm action)

Deleting the redial list

On the base: ↠ (open redial list)
➔ press and hold C ➔ OK (confirm action)
On the handset: press and hold ✆
➔ ☰ ➔ **DELETE ALL** ➔ **OK** ➔ **OK**

Phone book (handset)

In the handset's phone book you can store up to 50 phone numbers and corresponding names. Maximum: 24 digits, 12 characters.

▸ To access the phone book use the menu.
☰ ➔ **PHONEBOOK**

NEW ENTRY	Save new phone number.
LIST ENTRY	List all stored numbers.
EDIT ENTRY	Edit selected entry.
DELETE ENTRY	Delete selected entry.
DELETE ALL	Delete all entries in phone book.
CALL BY CALL	Enter call-by-call number
SPEED DIAL	For shortcuts, assign the current entry to a key.

Using the phone book

Storing a number into the phone book

☰ (open menu) ➔ **PHONEBOOK** ➔ **OK**
➔ **NEW ENTRY** ➔ **OK**
➔ ⌨ (enter name) ➔ **OK**
➔ ⌨ (enter number) ➔ **OK**

▸ To display long numbers press **OK**.
▸ Use **BACK** as backspace.

If the input name already exists in the phone book, the display shows **DOUBLE NAME** for 2 seconds and then returns to the **ENTER NAME** screen.

Viewing a phone book entry

▯ (open phone book) **or**
☰ (open menu) ➔ **PHONEBOOK**
➔ **LIST ENTRY** ➔ **OK**
➔ ▯ (select entry) ➔ **OK**
The entry is displayed.

▸ Use **OK** to scroll through the entry and display hidden characters.

Dialling from the phone book

▯ (open phone book) ➔ ▯ (select entry) ➔ ✆

Saving a dialled number in the phone book

⌨ (enter number) ➔ ☰ (open menu)
➔ **SAVE NUMBER** ➔ **OK**
➔ ⌨ (enter name) ➔ **OK**

Editing an entry in the phone book

(open menu) ➜ **PHONEBOOK** ➜ **OK**
➜ **EDIT ENTRY** ➜ **OK**
➜ (select entry) ➜ **OK**
➜ (edit name) ➜ **OK**
➜ (edit number) ➜ **OK**

Deleting an entry from the phone book

(open menu) ➜ **PHONEBOOK** ➜ **OK**
➜ **DELETE ENTRY** ➜ **OK**
➜ (select entry) ➜ **OK** ➜ **OK** (confirm action)
The entry is deleted.

- Use **BACK** to discard action and return to phone book list.

Please delete expired entries to keep up the phone book storage.

Storing numbers for speed dialling

On the handset you can use the keys 1 and 2 abc for speed dialling.
Precondition: the number(s) to be assigned to the key(s) must be contained in the phone book.

Adding or changing a speed dial number

(open menu) ➜ **PHONEBOOK** ➜ **OK**
➜ **SPEED DIAL** ➜ **OK**
➜ (select key: **KEY 1** or **KEY 2**) ➜ **OK**
The name of the currently assigned phone number will be shown or **NO NUMBER** if there is no number assigned.
➜ ➜ (select **ADD**) ➜ **OK**
➜ (choose name or number from phone book) ➜ **OK**
The number is assigned to the selected key.

Deleting a speed dial entry

(open menu) ➜ **PHONEBOOK** ➜ **OK**
➜ **SPEED DIAL** ➜ **OK**
➜ (select key: **KEY 1** or **KEY 2**) ➜ **OK**
The current name will be shown.
➜ ➜ (select **DELETE**) ➜ **OK**
➜ **OK** (confirm action)

Storing call-by-call numbers

To use the call-by-call function (➜ page 11) via the 0 key the call-by-call number must be stored in the phone book.

Viewing the call-by-call number

- Press and hold the 0 key.

If a call-by-call number is stored the name will be displayed.

Storing a call-by-call number into the phone book

(open menu) ➜ **PHONEBOOK** ➜ **OK**
➜ **CALL BY CALL** ➜ **OK**
➜ (enter name: max. 12 characters) ➜ **OK**
➜ (enter number: max. 15 digits) ➜ **OK**
The call-by-call number is stored in the phone book.

Deleting the complete phone book

This action will delete all entries in the handset's phone book including speed dialling numbers. Call-by-call numbers are not deleted.
(open menu) ➜ **PHONEBOOK** ➜ **OK**
➜ **DELETE ALL** ➜ **OK** ➜ **OK** (confirm action)

Phone book (base)

In the base phone book you can store up to 30 phone numbers (max. 24 digits).

Storing a number into the phone book

Press and hold
➜ (enter number) ➜ OK

- Use */C as backspace.
- Press ↩ to cancel the action.

Viewing the phone book

(open phone book)
➜ (scroll through the phone book)

- Press OK to display the hidden digits of a long entry.

Editing an entry in the phone book

(open phone book) ➜ (select entry)
➜ press and hold
➜ (enter number) ➜ OK

- Use */C as backspace.
- Press ↩ to cancel the action.

Dialling from the phone book

(open phone book) ➜ (select entry)
➜ (pick up receiver)
or press (hands-free talking)

Deleting an entry from the phone book

(open phone book) ➜ (select entry)
➜ */C (delete entry) ➜ OK (confirm action)

- To cancel the delete action press ↩ before pressing OK.

Please delete expired entries to keep up the phone book storage.

Deleting the complete phone book

(open phone book)
➜ press and hold ✱/C ➜ OK (confirm action)
▶ To cancel the delete action press ↩ before pressing OK.

Using several handsets

Registering handsets

Before you can use your handset, you must register it to the base station. You can register up to four handsets. You must initiate handset registration on the handset and on the base station.

On the base

▶ Press and hold the paging key INT for at least 5 sec.

On the handset

(open menu) ➜ **ADVANCED SET** ➜ **OK**
➜ **REGISTRATION** ➜ **OK**
(enter current PIN, default: 0000) ➜ **OK**
The handset is assigned the lowest unassigned internal number (1–4).
Once the handset has been registered successfully, it returns to idle mode. The name (default: Gigaset) and the handset's internal number is shown in the display, e.g. **Gigaset 1**.
If the handset was not registered successfully, the display will show **PLS REG H/S**. In this case repeat the procedure.

Please note

- The default system PIN may have been changed, (➜ page 19).
- The handset name can be changed, (➜ page 18).

Deregistering handsets

Please note

Do not deregister handsets unless necessary!

Precondition: the handset is in idle mode.
(open menu) ➜ **ADVANCED SET** ➜ **OK**
➜ **UNREGISTER** ➜ **OK**
(enter current PIN) ➜ **OK**
➜ (select handset to be deregistered) ➜ **OK**
A long confirmation tone indicates the successful deregistration. The handset display will show **PLS REG H/S**.

Locating a handset ("paging")

You can locate the handsets using the base station.
Precondition: base station is in idle mode.

▶ Briefly press the paging key INT on the base station.

All handsets will ring using a specific paging melody. This also applies if the ringer tones are deactivated. The displays will show **INTERCOM X** .
In case of an incoming call, the handset quits the paging mode and then rings.
After 30 seconds handset and base station go back to idle mode.

Ending paging manually

▶ Briefly press the paging key INT on the base station again.

Making internal calls

Internal calls are free calls to other handsets that are registered to the same base station or to the base station itself.

Making internal calls (handset)

Calling another internal participant

INT ➜ (enter **internal** number of participant)
0 = base station, 1-4 = handset number, * = all
If only 1 handset is registered you need not enter a number to call the handset from the base.

Accepting internal call

▶ To answer the call press .
▶ To end the call, press .

Incoming call during internal call

An incoming call is indicated by an acoustic signal.
(answer **external** call, end **internal** call) **or**
INT (hold **internal** call, accept **external** call)
➜ INT (start conference)

Internal consultation calls

When you are speaking to an **external** participant, you can call an **internal** participant at the same time for consultation.
Press and hold INT (put **external** call on hold)
INT ➜ (enter **internal** number of participant)
You are connected with the **internal** participant.
INT (toggle between internal and external participant)

Transferring a call to another handset

You can transfer an external call to another handset.
INT (put **external** call on hold)
INT → (enter **internal** number of participant)
You are connected with the **internal** participant.
(transfer external call to internal participant)

Conference call

When you are speaking to an **external** participant, an **internal** caller can listen in on this call and take part in a conference call.

Starting a conference call

INT (put **external** call on hold)
INT → (enter **internal** number of participant)
You are connected with the **internal** participant.
Press and hold INT (start conference)

Ending a conference call

▶ Press the end call key.

If an **internal** participant presses the end call key, the other handset remains connected to the external participant.

Making internal calls (base)

Calling all handsets

▶ Press INT/. All handsets will be called.

The first handset accepting the call is connected. Calling all other handsets is aborted.

Accepting internal call

(pick up receiver) or press.
▶ To end the call, replace the receiver or press.

Incoming call during internal call

An incoming external call during an internal call is indicated by an acoustic signal.

▶ Replace the receiver to exit the internal call.
or (accept **external** call)

Internal consultation calls

When you are speaking to an **external** participant, you can call an **internal** participant at the same time for consultation.
INT/ (put **external** call on hold)
All handsets will be called. The first handset accepting the call will be connected.
INT/ (toggle between internal and external participant)

Transferring an external call to a handset

You can transfer an external call to a handset.
INT/ (put **external** call on hold)
All handsets will be called.
Replace receiver or press (transfer external call to internal participant)
The first handset accepting the call is connected.

Conference call

When you are speaking to an **external** participant, an **internal** caller can listen in on this call and take part in a conference call.

Starting a conference call

INT/ (put **external** call on hold)
All handsets will be called. The first handset accepting the call is connected.
Press and hold INT/ (start conference)

Ending a conference call

▶ Replace receiver or press.

If an **internal** participant presses the end call key, the other handset remains connected to the external participant.

Settings

Settings (handset)

Your handset is preconfigured, but you can change the settings to suit your individual requirements.

▶ To change the handset settings use the menu.
→ **PERSONAL SET**

HANDSET NAME	Change handset name.
HANDSET TONE	Change ringer volume and key beep.
AUTO ANSWER	Activate/deactivate auto answer.

→ **CLOCK/ALARM**

DATE & TIME	Set date and time.
ALARM	Set an alarm clock.
ALARM TONE	Set a melody for the alarm clock.

Changing the handset name

You can change the default name of the handset (default: Gigaset). Maximum characters: 10.

MENU ➜ **PERSONAL SET** ➜ **OK**
➜ **HANDSET NAME** ➜ **OK**

The current name is shown, last character flashing.

▶ Use **BACK** as backspace.

(enter name) ➜ **OK**

You will find information on multiple line input in the appendix to this user guide, ➜ page 20.

Changing the ringer volume

You can choose between 5 sound levels for the ringer volume; **LEVEL 1** – **LEVEL 4** and **RINGER OFF** (default: **LEVEL 2**).

MENU ➜ **PERSONAL SET** ➜ **OK**
➜ **HANDSET TONE** ➜ **OK**
➜ **RING VOLUME** ➜ **OK**

The currently set ringer melody is played with current volume.

➜ (select volume level) ➜ **OK**

If the ringer is deactivated, the icon appears in the display. The handset will ring at **LEVEL 2** when its base is paging it.

You can also deactivate the ringer completely using the * key.

Changing the ringer melody

You can choose between 10 ringer melodies (default: **MELODY 1**).

MENU ➜ **PERSONAL SET** ➜ **OK**
➜ **HANDSET TONE** ➜ **OK**
➜ **RING TONES** ➜ **OK**
➜ (select melody)

The selected melody is played.

▶ To confirm a selected melody ➜ **OK**

Setting the key beep

Your telephone will beep whenever a key on the handset is pressed. You can deactivate this acoustical signal (default: **ON**).

MENU ➜ **PERSONAL SET** ➜ **OK** ➜ **HANDSET TONE** ➜ **OK**
➜ **KEY BEEP** ➜ **OK**
➜ (select **ON** or **OFF**) ➜ **OK**

Activating/deactivating auto answer

If you activate this function, when you receive a call you can simply lift the handset out of the charging cradle without having to press the talk key.

MENU ➜ **PERSONAL SET** ➜ **OK** ➜ **AUTO ANSWER** ➜ **OK**
➜ (select **ON** or **OFF**) ➜ **OK**

Setting date and time

MENU ➜ **CLOCK/ALARM** ➜ **OK**
➜ **DATE & TIME** ➜ **OK**
➜ (enter date: DD/MM) ➜ **OK**
➜ (enter time: HH:MM, 24hrs format) ➜ **OK**

▶ Use **BACK** as backspace.

Please note

Once the date and time are set, if there is a power cut of the mains, you should reset date and time.

Setting the alarm clock

You can set an alarm clock on the handset.

Precondition: The date and time have already been set, see above.

An alarm will sound for 1 minute at the set time once or daily.

MENU ➜ **CLOCK/ALARM** ➜ **OK** ➜ **ALARM** ➜ **OK**
➜ (select **ON ONCE** or **ON DAILY** or **OFF**) ➜ **OK**

If you select **ON ONCE** or **ON DAILY**

(enter time: HH:MM, 24hr format) ➜ **OK**

▶ Use **BACK** as backspace.

If the alarm is activated, the icon appears in the display. During the alarm **--ALARM--** is flashing on the display.

▶ To cut off the alarm press any key on the keypad.

Setting the alarm melody

You can choose from 3 alarm melodies (default: **MELODY 1**).

MENU ➜ **CLOCK/ALARM** ➜ **OK**
➜ **ALARM TONE** ➜ **OK**
➜ (select melody)

The selected melody is played.

▶ To confirm a selected melody ➜ **OK**

Settings (base)

Setting date and time

OK press and hold.

The display shows the date and time fields. The next position to be filled in will flash.

(enter time (HH:MM) and date (DD/MM))

▶ To correct your input backspace with C.

▶ Press OK to save the new clock settings.

Changing the ringer volume

There are 4 levels of ringer volume (default: **L2**). You can adjust the ringer volume.

Precondition: Base station is in **idle mode**.

▶ Press [+] / [−].

The current setting is shown on the display.

▶ To switch the ringer off completely (**L0**) press and hold the [*] key.

When switching the ringer off the key beep is also deactivated.

Changing the PIN

The base station is protected via PIN against unauthorised handset registration. You can change the preset PIN via menu.

[≡] ➔ **ADVANCED SET** ➔ **OK** ➔ **CHANGE PIN** ➔ **OK**
➔ (enter current PIN, default: 0000) ➔ **OK**
➔ (enter new PIN: 0 to 9 digits) ➔ **OK**

▶ Use **BACK** as backspace.

Please note

▶ If you have forgotten the PIN reset the base unit to the factory settings to reset the PIN to default setting 0000, ➔ page 19.

Restoring to the factory settings

You can reset any individual settings and changes that you have made.

Phone book and calls list entries are not affected.

After restoring the base, handsets are not affected.

Precondition: handset and base are in idle mode.

Restoring the base

[≡] ➔ **ADVANCED SET** ➔ **OK** ➔ **RESET** ➔ **OK**
➔ (select **BASE**) ➔ **OK** ➔ **OK**

Restoring the handset

[≡] ➔ **ADVANCED SET** ➔ **OK** ➔ **RESET** ➔ **OK**
➔ (select **HANDSET**) ➔ **OK** ➔ **OK**

Connecting to PABX

Your phone is preset at the factory for operation on the main connection. For operation on a PABX, you may have to change the following values. Please refer to the user guide for your PABX.

▶ To change the handset settings use the menu.

[≡] ➔ **ADVANCED SET**

AUTO PREFIX	Set a prefix for dialling outside line.
FLASH TIME	Change the flash time.
DIAL MODE	Change the dial mode.

Prefix setup

You can set a prefix which is automatically added to a phone number with at least 5 digits. This prefix can be used to dial into the outside line when operating the device on a PABX.

Precondition: The number must be dialled in idle mode, i.e. first (enter number) then [✆].

[≡] ➔ **ADVANCED SET** ➔ **OK**
➔ **AUTO PREFIX** ➔ **OK**
➔ (select **ON** or **OFF**) ➔ **OK**
(enter prefix, max. 5 digits) ➔ **OK**

▶ To enter a pause in the prefix press and hold [R]. Pause duration is one second by default.

Example: Prefix is **ON** and set to 65

You dial	Really dialled number
1234	1234
12345	65P12345
#12345	65P#12345

Setting flash time

You can set the flash time to 100 (**SHORT**), 300 (**MEDIUM**) or 600 (**LONG**) ms. (Default: **SHORT**)

➔ [≡] ➔ **ADVANCED SET** ➔ **OK**
➔ **FLASH TIME** ➔ **OK**
➔ (select **SHORT**, **MEDIUM** or **LONG**) ➔ **OK**

Changing the dialling mode

You can set the dialling mode to **PULSE** or **TONE**. (Default: **TONE**)

[≡] ➔ **ADVANCED SET** ➔ **OK**
➔ **DIAL MODE** ➔ **OK**
➔ (select **PULSE** or **TONE**) ➔ **OK**

Appendix

Authorisation

This device is intended for connection to analogue networks outside the EEA (with the exception of Switzerland) depending on national type approval.

Country-specific requirements have been taken into consideration.

We, Gigaset Communications GmbH, declare that this device meets the essential requirements and other relevant regulations laid down in Directive 1999/5/CE.

A copy of the 1999/5/EC Declaration of Conformity is available at this Internet address: www.gigaset.com/docs

CE 0682

Writing and editing text

The following rules apply when writing text:

- Control the cursor with [▲▼].
- Characters are inserted on the left of the cursor.
- The first letter of the name of phone book entries is automatically capitalised.

Press the relevant key several times to enter letters/characters.

Standard characters on the handset

	1x	2x	3x	4x	5x	6x
1 .,-	␣ 1)	1	_	<	>	␣ 1)
2 ABC	A	B	C	2	A	B
3 DEF	D	E	F	3	D	E
4 GHI	G	H	I	4	G	H
5 JKL	J	K	L	5	J	K
6 MNO	M	N	O	6	M	N
7 PQRS	P	Q	R	S	7	P
8 TUV	T	U	V	8	?	T
9 WXYZ	W	X	Y	Z	9	W
0 ◇	0	--	/	\	#	+
* ⌂ 2)	*	*	*	*	*	*
# ⇧ 2)	#	#	#	#	#	#

1)Space
2)without effect when entering names

General Specifications

Technical Data

WDCT standard	supported
Number of channels	80 cuplex cahnnels
Radio frequency range	2400-2483.5 MHz
Duplex method	Time multiplex, 10 ms frame length
Bit rate	576 kbit/s
Modulation	GFSK
Range	up to 300 m outdoors, up to 50 m indoors
Base station power supply	100 ~ 240 V, ~ 50 Hz
Environmental conditions in operation	+5 °C to +45 °C; 20 % to 75 % humidity
Dialling mode	DTMF/DP
Base size	approx. 76 x 178 x 183 mm (Hight x Width x Depth)
Handset size	approx. 150 x 48 x 30 mm (Hight x Width x Depth)

Recommended batteries

Technology: Nickel-metal-hydride (NiMH)
Size: AAA (Micro, HR03)
Voltage: 1.2 V
Capacity: 550 - 800 mAh

We recommend the following battery types, because these are the only ones that guarantee the specified operating times, full functionality and long service life:

- Sanyo NiMH 800
- Panasonic 700 mAh
- GP 700 mAh
- Yuasa AAA 700/800mAh
- Corun AAA 550/650mAh

The device is supplied with two recommended batteries.

Customer Service & Assistance

Do you have any questions? As a Gigaset customer, you can find help quickly in this User Manual and in the service section of our Gigaset online portal www.gigaset.com/service.

In our constantly updated online service you can find:

- Extensive information about our products
- FAQ compilations
- Keyword search to help find topics quickly
- Compatibility database: Find out which base stations and handsets can be combined.
- Product comparison: Compare the features of several products with each other.
- Downloads for user manuals and current software updates
- E-mail contact form for customer service

Please register your phone online right after purchase.
This enables us to provide you with even better service regarding questions or an after sales query/issue/claim.
In order to contact our customer service via email, please use the email contact form from our Gigaset online portal after selecting your home country.
Our representatives are also available on the telephone hotlines for consultation.

Customer Service & Assistance

Australia. 1300 780 878
Austria 0043 1 311 3046
Bahrain. 97 31 73 11 173
Belgium 0 78 15 66 79
Bosnia Herzegovina. 033 276 649
Brazil 4003 3020
(grandes cidades e regiões metropolitanas - Custo de uma ligao local)
. . . . . .0800 888 3020
(demais localidades - Gratuito)
Bulgaria **. . . . . +359 2 9710666**
(0.50 евро на минута от всички държави за стационарни телефони. За обаждания от мобилни телефони може да има други цени).
Canada. 1-866 247-8758
China . . . . . 0 21 400 670 6007 (RMB 0.11)
Croatia . . . . . 01 2456 555 (0,23 Kn)
Czech Republic 233 032 727
Denmark . . . . . +45 (0) 35 25 86 00
Finland. 09 231 134 25
France**. . . . . .+33 170 706 181**
Coût d'un appel local depuis une ligne fixe France Télécom.
Germany 01805 333 222
Der Anruf kostet Sie aus den deutschen Festnetzen 0,14 € pro Minute. Anrufe aus den deutschen Mobilfunknetzen kosten höchstens 0,42 € pro Minute.
Greece**. 801-100.0.500**
(Χρέωση 0,0026 € το λεπτό για το σταθερό δίκτυο της Ελλάδας. Για κλήσεις από κινητό ίσως ισχύουν άλλες χρεώσεις)
Hong Kong 2763 0203
. . . . . .2389 7285
Hungary. . . . . .01 267 21 09 (27 Ft)
India . . . . . Please refer to your
. . . . . local warranty card
Indonesia . . . . . (62-21) 5673813
. . . . . .(62-21) 888856000
Ireland 18 50 77 72 77
Italy**. 199.15.11.15**
(€ cent 8,36 + IVA al minuto da telefono fisso della rete Telecom Italia senza scatto alla risposta mentre per le chiamate effettuate attraverso la rete di altri operatori fissi o mobili consultate le tariffe del vostro operatore)
Jordan. 00962 6 5625460/1/2
Kuwait. . . . . +965 -22458737/22458738
Lebanon. . . . . +9611240259/
. . . . . +9611236110
Luxembourg. . . . . +352 8002 3811
Malaysia . . . . . .+603-8076 9696
Malta . . . . . +390 2360 46789 (0,10 €)
Mexico
. . . 01800 999 4442738 (01800 999 GIGASET)
Netherlands **. 0900-3333102**
(0,25 € per minuut (vast net). Voor oproepen uit het mobiele netwerk kunnen andere prijzen gelden.)
New Zealand 0800 780 878
Norway **. 22 70 84 00**
(Oppstartskostnad 89 øre + 15 øre pr. minutt fra fasttelefon. For samtaler fra mobiltelefon gjelder egne priser.)
Oman . . . . . +968 709281 Ext. 49/21/75
Poland. 801 140 160
Portugal**. . . . . .(351) 808 781 223**
(custo de uma chamada local)
Qatar . . . . . .00974 4257777 / 00974 4257844
Romania. . . . . +40 021 204 9130
Russia 8 (495) 2281312
Saudi Arabia . . . . . 00966 2 6500282 Ext. 209
Serbia 0800 222 111
Singapore 6735 9100
Slovak Republic. . . . . .02 59 68 22 66 (4,428 sk)
Slovenija 01 5644171
South Africa . . . . . +2711 46 13 181
Spain 902 103935
Sweden 87 50 99 11
Switzerland. 0848 212 000
Taiwan 02 266 24343
Turkey. 0216 459 98 59
Ukraine. . . . . .+380-44-451-71-72
United Arab Emirates . . . . . +97144458255/
. . . . . +97144458254
United Kingdom 0 84 53 67 08 12
USA 1-866 247-8758
Vietnam 1900 545 416

Please have your record of purchase ready when calling. After sales service is not offered in countries where our product is not sold by authorised dealers.

Manufacturer warranty (Middle East)

On the purchase of your new Gigaset product, we guarantee that this equipment is a genuie manufacturer's product and extend the following warranty:

We guarantee this product against manufacturing defects for two full years from the date of purchase, unless specified otherwise.

Adaptors and batteries for cordless phones carry 6 months warranty from the date of purchase.

Gigaset Communications authorized Service Centres will replace or repair, if necessary, any defective part/parts free of charge by presenting this certificate of warranty at the Service Centre mentioned overleaf.

This Certificate of warranty does not apply if the telephone has:

1. Been misused, mishandled, willfull damaged, neglected, damaged by lightning, improperly repaired, tested, altered improperly in any way.
2. A defect arising out of any failure to follow instructions either in the manual or product specification.
3. In case repairs are carried out of by unauthorized personnel or unauthorized source warranty will be void.
4. A defect arising from using non-Gigaset approved accessories or ancillary items attached to or in connection with the telephone.
5. If this certificate of warranty is not signed and stamped by the authorised distributor.
6. Any other claim resulting out of or in connection with the device shall be excluded from this warranty.

For Southern Africa:

In the event of an after-sales issue/warranty claim please refer back to your point of purchase.

Proof of purchase (receipt) has to be submitted.

Certificate of warranty (Middle East)

The warranty is not valid if it is not signed and stamped by the authorized distributor.

Please fill in the following details and stamp the card to validate the warranty.
All details must be filled in by the dealer and retained by the customer.
This warranty shall apply to products purchased in the Middle East only.

Customer's Name: _____

Product / Model: _____

Dealer's Name: _____

Date of Purchase: _____Invoice / Cash Memo Details:_____

_____

Dealer's Stamp

Service Centres (Midde East)

UAE

Customer Service Hotline UAE

TEL: 00971-4-4458255 / 00971-4-4458254

Service Collection Point

www.technocare-prodigy.com

KARAMA

Sea Shell Electronics
Opp. Karama Centre
Dubai, UAE
Tel: 00971-4-3979228
Fax: 00971-4-3966205

Deira

Souvenier Mobiles,
Omar Bin Katab Road,
Oppst. Gulf Peral hotel (Tahir Hotel)
Al Baraha Street,
Tel: 00971-4-2731910 / 00971-4-2737377

Sharajah

Hotline Telecom
Sahara Centre
Sharjah, UAE
Tel: 00971-6-5312126

Al Ain

Phone Station
Al Ain Mall, Town Centre,
Tel: 00971-3-7515588

Fujairah

Al Manzil,
Al Gurfa Street,
Main market Road,
Tel: 00971-9-2233488

Oman

National Telephone Services Co. LLC
P.O. Box 2786 PC:112, Sultanate of Oman
Tel: +968-709281 Ext. 45/21/75
Fax: +968-791013
E-mail: isonts@omentel.net.om

Qatar

Modern Home,
51-East - Salwa Road,
Al-Maha Complex, Doha
Tel: 00974-4257844 / 00974-4257777
Fax: 00974-4314700

Bahrain

Authorized Service Center,
Bldg: 211, Rd: 339, Block: 321,
Old Place Road, Manama,
Tel: 00973-17311173
E-mail: servicemanager@ashrafs.com.bh

Saudi Arabian Service Centers:

Ahmed Abdulwahed Trading Co.

Jeddah Service Center

Al-Amal Plaza, Hail Street,
Jeddeh, Saudi Arabia,
Tel: 02-6500282 Ext. 209

Riyadh Service Center

Olaya Street
Riyadh, Saudi Arabia,
Tel: 01-4622470 / 4623850

Khobar Service Centre

Al-Khobar Street,
Al-Khobar, Saudi Arabia,
Tel: 03-8944193/03-8952359

Madina Munawara

Al-Ayon Street,
Tel: 00966-4-8387931

Khamis Mushyat
Al-Khalidiya St.,
Tel: 00966-7-2230772

Tabuk
Main Street,
Tel: 00966-4-4219232

Kuwait

Customer Service Hotline Kuwait
Tel: 00965-22458737 / 00965-22458738
Al-Baptain Service Center
Shop #: 247
Qibla, Block 11,
Avenue 11,
Souk al Kabeer,
Fahad Al Salem Street,
Tel: 00965-2464993

Jordan

SEDR Home & office Electronics
Co - Tronicom
Wasfi Al-Tal St.,
Building No. 80,
2nd floor,
Tel: 00962-6-5625460/1/2

Lebanon

306, Jdeideh Sin el Fil Blvd,
Tel: 00961-1240259 / 00961-1236110

Product warranty (India)

Congratulations

On the purchase of your new Gigaset product, we guarantee that this equipment is a genuie manufacturer's product and extend the following warranty:

We guarantee this product against manufacturing defects for two full years from the date of purchase, unless specified otherwise.

Adaptors and batteries for cordless phones carry 6 months warranty from the date of purchase.

Gigaset Communications authorized Service Centres will replace or repair, if necessary, any defective part/parts free of charge by presenting this certificate of warranty at the Service Centre mentioned overleaf.

Warranty

This Certificate of warranty does not apply if the telephone has:

1. Been misused, mishandled, willfull damaged, neglected, damaged by lightning, improperly repaired, tested, altered improperly in any way.
2. A defect arising out of any failure to follow instructions either in the manual or product specification.
3. In case repairs are carried out of by unauthorized personnel or unauthorized source warranty will be void.
4. A defect arising from using non-Gigaset approved accessories or ancillary items attached to or in connection with the telephone.
5. If this certificate of warranty is not signed and stamped by the authorised distributor.
6. Any other claim resulting out of or in connection with the device shall be excluded from this warranty.

Certificate of warranty (India)

The warranty is not valid if it is not signed and stamped by the authorized distributor.

Please fill in the following details and stamp the card to validate the warranty. All details must be filled in by the dealer and retained by the Customer. The purchase receipt shall be required as evidence for invoking the warranty.

Customer's Name: _____

Product / Model: _____

Dealer's Name: _____

Date of Purchase: _____

Invoice / Cash Memo No./Date: _____

– Ownership of devices or components replaced by and returned Gigaset communications shall vest in Gigaset communications.
– This warranty shall apply to 2.4Ghz products purchased in India only.

Dealer's Stamp

Service Centres (India)

We offer you support that is fast and tailored to your specific needs!

Our Online Support on the Internet: www.gigaset.com/service

In some countries repair and replace services are impossible where the products are not sold through our authorised dealers.

For the latest Service centers addresses please visit www.gigaset.com/in.

Service Centres

Region North

Delhi - inTarvo Technologies Limited

G4, 5, 6 Chandra Bhawan Nehru Place, New Delhi

Pin Code: 110 019

Centre Incharge: Ms. Suneeta Tikoo

Phone: 011-30962309

E-mail: se.np@intarvo.com

Haryana, Gurgaon- inTarvo Technologies Limited

12, 13, 14, First Floor, Ganpati Complex, Old Delhi Road, Opp Hudda Nersury, Near Kataria Chowk, Gurgaon, Harayana

Pin Code: 122 001

Centre Incharge: Mr. Bhasker Patni

Phone: 0124-4286829 / -4286826

E-mail: bhasker.patni@intarvo.com; repair.gurgaon@intarvo.com

Uttar Pradesh, Noida - inTarvo Technologies Limited

C-32, First Floor, SECTOR-2, Near Hotel Nirula, Noida, Uttar Pradesh

Pin Code: 201 301

Centre Incharge: Hemant

Phone: 0120-4318632

E-mail: rcd.noida@intarvo.com

Punjab, Ludhiana - inTarvo Technologies Limited

B-22,BASEMENT OF SIDHANA ELETROVISTION , DASHMESH NAGAR, OPP BANK OF MAHARSHTRA, NR. GILL CHOWNK, LUDHIANA, PUNJAB.

Pin Code:141003

Centre Incharge: Anil Kumar

Phone: 0161-4641235

E-mail: se.ludhiana@intarvo.com

Region South

Karnataka, Bangalore - inTarvo Technologies Limited

6/A, AVS Compound, Ijipura, 80 ft Road, Koramangala, Bangalore, Karnataka

Pin Code: 560 034

Centre Incharge: Harish

Phone: 080-41312700/2705/2710

E-mail: rtoebl.bangalore@intarvo.com

Tamilnadu, Chennai - inTarvo Technologies Limited

No: 112, 1st Floor, Vairam Complex, Thyagaraya Road, T.Nagar, Chennai, Tamilnadu

Pin Code: 600 017

Centre Incharge: Pradeep Nair

Phone: 044-43412292/43412299/43412266

E-mail: teamlead.stbchennai@intarvo.com; thomson.rtchennai@intarvo.com

Andhra Pradesh, **Hyderabad - inTarvo Technologies Limited**

Sangeeta Plaza, No 3-9-241, 1st Floor, Near Police Station, West Marredpally, Secunderabad, Andhra Pradesh

Pin Code: 500 026

Centre Incharge: Narendra Babu

Phone: 040-40072514/40072513

E-mail: netgear.hydeabad@intarvo.com

Kerala, Kochi - Bits N Bytes Computers

No.43/1821 A, Post Office Building, S.R.M Road, Pachalam, Cochin, Kerala

Pin Code: 682 012

Centre Incharge: Shalu Thomas

Phone: 9847401718 / 9744705512 / 0484-2401718

E-mail: jinny.bits@gmail.com; micro-worldchn@vsnl.net

Andhra Pradesh, Vizag - Planet Solutions

C/o. S.N.K. IT SOLUTIONS PVT.LTD., D.NO: 50-12-7/2, FIRST FLOOR, SATYA RESIDENCY, SEET-HAMMAPETA, VISAKHAPATNAM

Pin Code: 530016

Centre Incharge: K. SOMU NAIDU

Phone: 97044-80006 / 92466-45999 / 0891-6456269

E-mail: aishplanet@gmail.com; snk-vizag@gmail.com

Andhra Pradesh,Vijayawada - Sigma Technologies

40-5-19/4A Lakshman's Enclave, Tikkle Road, Vijayawada, Andhra Pradesh

Pin Code: 520 010

Centre Incharge: KHALIL SYED

Phone: 9246472168 / 08662472168

E-mail: customercare@sigmatechnologies.info

Region West

Maharashtra, MUMBAI - inTarvo Technologies Limited

Gala No. 4/5, NEW NANDU INDUSTRIAL ESTATE, MAHAKALI CAVES ROAD, ANDHERI (EAST), MUMBAI (Maharashtra)

Pin Code: 400093

Centre Incharge: Kiran Chaudhary

Phone: 8268872271, 08082004837

E-mail: prakash11.ghatkar@gmail.com; feedback.mum@intarvo.com

Maharashtra, Pune - inTarvo Technologies Limited

OSWAL COMPLEX ,GROUND FLOOR, 694, TABOOT STREET, M.G. ROAD, PUNE -411001 (LANDMARK : FORMER LANE OF ABN – AMRO BANK CAMP BRANCH, EXISTING LANE OF ROYAL BANK OF SCOTLAND)

Pin Code: 411030

Centre Incharge: Vijay Chacko

Phone: 020-32504045

E-mail: Se.pune@intarvo.com; setl.pune@rte-services.com, vijay.chacko@intarvo.com

Gujarat, Ahmedabad - inTarvo Technologies Limited

1st Floor, Rituraj Complex, 84/B, Swastik Society,Near Swastik Cross Roads, Navrangpura Ahmedabad, Gujarat

Pin Code: 380009

Centre Incharge: Rashesh Rawal

Phone: 079-65499327 / 079-65495392

E-mail: setl.ahm@intarvo.com; rahuldodiya1990@gmail.com

Maharashtra, Nashik -Alphabetics Business Machines Pvt. Ltd

13/B Madhuvijay Colony,Vitthal Bunglow, College Road,Nashik - 422002

Pin Code: 422002

Centre Incharge: Sandeep Malvade

Phone: 0253-2341986 / 2342586

Email: sandeep@abmpl.com, support@abmpl.com

Gujrat, Baroda - inTarvo Technologies Limited

Shop No.10-11, Ground Floor, Profit Center,Kalaghoda, Syajigunj, Baroda,Gujarat

Pin Code: 390005

Centre Incharge: Rakesh Agrawal

Phone: 0265-3911106 / 9824545727

Email: sewd.baroda@intarvo.com

Gujrat, Rajkot - inTarvo Technologies Limited

G.B. Complex, Office No.306, Near Moti Tanki Chowk, Rajkot - 360001

Pin Code: 360001

Centre Incharge:

Phone: 9033745060 / 0281-3057150

Email: se.rajkot@intarvo.com; sewd.rajkot@intarvo.com

Gujrat, Surat - INTARVO Partner Location
(Inditel Services)

16 Shivshakti Appartment, Opp Ranujadham Society, Bombay Market 2, Punadam Road, Surat.

Pin Code: 395006.

Centre in charge Rahul / Mustafa

Email: info@inditel.co.in

Phone: 9909797347

Region East

West Bengal, Kolkata - inTarvo Technologies Limited

Address: 2 Ripon Street, Near Hira International Hotel, Kolkata, West Bengal

Pin Code: 700016

Centre Incharge: Ms. Susmita

Phone: 033-22277892/899

Email: se.east@intarvo.com; susmita.baral@intarvo.com

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